



June 2022 Newsletter

JUST GO



YOU'RE PART OF A NEW GENERATION

Not defined by the year you were born but by the spirit you were born with. Filled with wanderlust – road warriors by day, stargazers by night. You are the Motor Generation.

Trax offers all kinds of MotorLoans for all kinds of travel.

ATV | AUTO | BOAT | MOTORCYCLE | RV

[Apply Now](#)

Zelle Scams

Fraudsters have been targeting users of Zelle to scam people out of money. This is a reminder that Trax employees will NEVER ask you to use Zelle to recover stolen funds! Stay safe by staying informed - here's how the scam works.

1. Fraudsters send text messages to Zelle users asking them if they attempted to make a large transfer in Zelle. **The text will**

appear like it's coming from your credit union.

2. Fraudsters will immediately call the users who respond 'NO' by again spoofing the credit union's phone number and claim to be from the fraud department.
3. The fraudsters will tell you that the large Zelle transfer was already processed, but the funds can be recovered if you follow their instructions.
4. **If you follow their instructions your money will go to the fraudsters.**
5. If you get a call like this, please hang up and call your credit union to report it.

Missed the Meeting?

The Trax Annual Meeting of the Membership was held virtually on May 19, 2022. Missed the meeting? Check it out below!

2022 Annual
Meeting

Wait, You Offer That?

MRC Direct

As vehicles get older and miles add up, the likelihood of repairs increases. Mechanical Repair Coverage can help you limit out-of-pocket, covered repair costs, once satisfying your deductible¹!

You'll benefit from:

- Convenience: easy-to-use, 24/7 online shopping experience
- Customer Service: expert service through a dedicated call center
- Monthly Payments: a monthly payment plan that fits your budget

Learn
More

Business Partner Spotlight

Inspired Living



Inspired Living at Sun City Center is a purpose-built, stand-alone Memory Care community designed to care for the needs of people living in the surrounding Sun City Center and South Shore areas with memory-related issues. Their team members are specially trained to support the more than 100 areas of possible needs for residents. All team members experience our Dementia Live program and complete continuing education programs. The community is not divided into multiple living options therefore the only focus is on caring for your loved one.

Membership Matters



"The credit union is the best financial institution that I have ever experienced. They are continuing to update their digital and online services; which makes our lives easier."

-Daisy

Hi Daisy!

"Thank you for sharing your feedback. We always strive to make banking with Trax as convenient as possible. We will continue to use feedback from our members to update our services accordingly. Thank you for choosing Trax!"

-Your Board of Directors

Trax Credit Union

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¹Mechanical Repair Coverage is provided and administered by Consumer Program Administrators, Inc. in all states except CA, where coverage is offered as insurance by Virginia Surety Company, Inc., in WA, where coverage is provided by National Product Care Company and administered by Consumer Program Administrators, Inc., in FL, LA and OK, where coverage is provided and administered by Automotive Warranty Services of Florida, Inc. (Florida License #60023 and Oklahoma License #861338), all located at 175 West Jackson Blvd. Chicago Illinois 60604, 800.752.6265. This coverage is made available to you by CUNA Mutual Insurance Agency, Inc. In CA, where Mechanical Repair Coverage is offered as insurance (form MBIP 08/16), it is underwritten by Virginia Surety Company, Inc. Coverage varies by state. Be sure to read the Vehicle Service Contract or the Insurance Policy, which will explain the exact terms, conditions, and exclusions of this voluntary product.

¹ CUNA Mutual Group data, average credit union member mechanical repair claim costs, 2017.

² A waiting period of one month is required.

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